

Capgemini named a “Leader” by NelsonHall in its NEAT evaluation for Advanced Digital Workplace Services

Paris, November 9, 2020 – [Capgemini](#) announced today that it has been named a ‘Leader’ in the [NelsonHall NEAT vendor evaluation for Advanced Digital Workplace Services](#) for the ‘Overall’ market segment. Capgemini was identified as a Leader for its ability to meet future client requirements as well as delivering immediate benefits to its digital workplace services clients.

The report recognized Capgemini as a ‘Leader’ for demonstrating multiple strengths including: expanding the [Connected Employee Experience](#) centers to enable working scenarios across [Connected Workspace](#) and [Connected Office](#); developing a Digital Operations Platform for infrastructure services, to drive analytics, automation, self-heal and proactive capabilities in support of workplace services; offering industry and digital transformation consulting skills; creating an [Employee Experience Index \(EXI\)](#) to combine capability measurements to improve the overall employee experience.

“We are delighted that NelsonHall has recognized Capgemini as a Leader in Advanced Digital Workplace Services. At Capgemini, we are committed to offering our clients comprehensive, flexible solutions with a sector specific and business-focused approach. Our commitment also extends to implementing solutions that offer our own employees opportunities to be more innovative with collaborative ways of working and to benefit from the best user experience,” said Nive Bhagat, CEO, Cloud & Infrastructure Services Global Business Line, and member of the Group Executive Committee at Capgemini.

According to the NEAT evaluation report, Capgemini supports the digital workplace transformation journey from network infrastructure, legacy systems and integration, through to hybrid cloud implementations. Through its solutions, organizations can provide the latest tools that their employees want, while also benefiting from cost savings through Capgemini's cloud-based solutions.

John Laherty, Senior Research Analyst at NelsonHall said, *“Capgemini offers a comprehensive set of solutions to enable organizations to employ digital transformation to provide employees with next-generation collaboration solutions. We recognized Capgemini as a Leader for supporting new approaches to collaboration leveraging the latest solutions delivered with the best user experience, together with the highest levels of security.”*

To view the full report, click [here](#).

About Capgemini

Capgemini is a global leader in consulting, digital transformation, technology, and engineering services. The Group is at the forefront of innovation to address the entire breadth of clients’ opportunities in the evolving world of cloud, digital and platforms. Building on its strong 50-year heritage and deep industry-specific expertise, Capgemini enables organizations to realize their business ambitions through an array of services from strategy to operations. A responsible and multicultural company of 265,000 people in nearly 50 countries, Capgemini’s purpose is to unleash human energy through technology for an inclusive and sustainable future. With Altran, the Group reported 2019 combined global revenues of €17 billion. Visit us at www.capgemini.com.



About NelsonHall

NelsonHall is the leading global analyst firm dedicated to helping organizations understand the “art of the possible” in digital operations transformation. With analysts in the US, UK, and Continental Europe, NelsonHall provides buy-side organizations with detailed, critical information on markets and vendors (including NEAT assessments) that helps them make fast and highly informed sourcing decisions. And for vendors, NelsonHall provides deep knowledge of market dynamics and user requirements to help them hone their go-to-market strategies. NelsonHall’s research is based on rigorous, all-original research, and is widely respected for the quality, depth, and insight of its analysis.