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Amerisure Insurance Deploys Guidewire System for Claims Management

Michigan-based commercial insurer now in production with Guidewire ClaimCenter®

Farmington Hills, Mich., Foster City, Calif., and Paris, France, June 28, 2016 – Amerisure Mutual Insurance Company, a Property/Casualty (P/C) commercial insurer, and Guidewire Software, Inc. (NYSE: GWRE), a provider of software products to P/C insurers, today announced that Amerisure has deployed Guidewire ClaimCenter® as its new claims management system. The implementation was led by [Capgemini](#), a global leader in consulting, technology and outsourcing services and a Guidewire PartnerConnect® Premier Consulting alliance member.

Amerisure sought to update its internally built claims system to more easily keep up with technology upgrades and regulatory compliance. ClaimCenter has been deployed to all of Amerisure's lines of business (Commercial and Workers' Compensation) in all of its core service centers across the United States.

"Given the age of our previous claims system, our business and IT departments recognized the need for an upgrade," said Laura Pierman, vice president, Claim Operations and Shared Services, Amerisure. *"With ClaimCenter, we will be able to offer our staff new capabilities to help them more efficiently and effectively deliver on the service commitments to our Partners for Success® agencies from a business and technology perspective."*

ClaimCenter is enabling Amerisure to:

- Obtain better visibility into claims handling operations;
- Collect more measurable data points; and
- Enhance staff training.

“We are honored that Amerisure entrusted Capgemini with implementing one of the most complex ClaimCenter accelerators that Guidewire has released to date,” said Shane Cassidy, Senior Vice President, Insurance, Capgemini. *“This cutting-edge implementation will enable Amerisure to shorten process times on auto-adjudication of medical bills, reduce duplicate processes and take clerical tasks off claims adjuster’s desks along with other integrations to help Amerisure pay the ultimate probable cost of each claim.”*

“We congratulate Amerisure on their successful ClaimCenter deployment,” said Mike Polelle, chief delivery officer, Guidewire Software. *“We admire Amerisure’s commitment to helping their staff adapt and succeed in today’s rapidly-changing insurance market.”*

About Amerisure

Amerisure Mutual Insurance Company is an insurance organization charged with creating exceptional value for its *Partners for Success*[®] agencies and policyholders. As an A-rated (Excellent) property and casualty insurance company licensed in 50 states, Amerisure provides a comprehensive line of insurance products to protect businesses focused in construction, manufacturing and healthcare through strategically located Core Service Centers. For more information, visit amerisure.com.

About Capgemini

With more than 180,000 people in over 40 countries, Capgemini is a global leader in consulting, technology and outsourcing services. The Group reported 2015 global revenues of EUR 11.9 billion. Together with its clients, Capgemini creates and delivers business, technology and digital solutions that fit their needs, enabling them to achieve innovation and competitiveness. A deeply multicultural organization, Capgemini has developed its own way of working, [the Collaborative Business Experience](#)[™], and draws on [Rightshore](#)[®], its worldwide delivery model.

Serving two-thirds of the world’s largest financial services institutions, Capgemini’s Financial Services Unit helps banks, capital markets firms, and insurers meet today’s industry disruptions with innovative business and IT solutions which create tangible value. A team of 45,000 financial services professionals around the world collaborates across geographies, domains, and technologies to support its clients. Capgemini’s Financial Services Unit brings award-winning industry expertise, leading market insights and over 25 years of global delivery excellence to client engagements.

Learn more about us at www.capgemini.com and www.capgemini.com/financialservices.

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About Guidewire Software

Guidewire delivers the software that Property/Casualty (P/C) insurers need to adapt and succeed in a time of rapid industry change. We combine three elements – core operations, data and analytics, and digital engagement – into a technology platform that enhances insurers’ ability to engage and empower their customers and employees. More than 200 P/C insurers around the world have selected Guidewire. For more information, please visit www.guidewire.com. Follow us on twitter: [@Guidewire_PandC](https://twitter.com/Guidewire_PandC).

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