

Delivering Guidewire excellence since 2004 through our successful partnership!

2000+
Global Guidewire Resources

200+
Guidewire Projects

CAPGEMINI'S GUIDEWIRE SPECIFIC OFFERINGS



- Insurance Connect PaaS
- Implementation and support
- Insights and Data services
- Insurance suite - Functional and performance testing
- Data migration and Data management
- Upgrade capability
- Application maintenance services

Reduce the total cost of Guidewire application ownership by up to 40%

Optimise functional alignment with business processes and operations

Augment Guidewire analytics, business intelligence and reporting functionality

Manage/support Guidewire IT operations

170 Large Engagement Managers

100 Change Management Leads

1250+

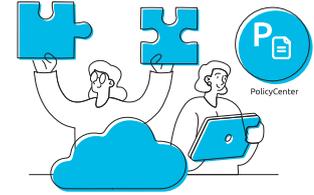
Trained / Certified Consultants

600 Guidewire BA, QA, Conversion, Integration & Reporting Analysts



	Total Guidewire resources	Guidewire Engagements
India	1200+	110+
North America (USA, Canada, Mexico)	925+	100+
UK & Europe (FR,NL, BL, Poland, GE)	175+	10+
APAC (Japan, China, Aus)	70+	10+

SUCCESSFULLY DELIVERED GUIDEWIRE CLAIMCENTER ON THE CLOUD FOR A LARGE US INSURER



Situation:

A large US insurer with over 12 million members and a focus on member orientation and experience partnered with Capgemini to bring their ClaimCenter to the cloud.

The program of modernisation across their enterprise was necessary to allow them to replace and eliminate outdated legacy systems with a higher TCO due to ongoing maintenance and upkeep.

Their vision for implementing SaaS ClaimCenter in the cloud would enable them to:

-  Build the most connected, empathetic and effortless claims experience for their customers
-  Achieve a high benchmark of automation within Claims Operations
-  Build a system that drives a high degree of compliance
-  Migrate a significant volume of claims to the new system

Solution:

With a strong reputation for delivering transformation and cloud projects for insurers the client turned to Capgemini to support the ambitious project, bringing Guidewire ClaimCenter to the cloud.

- We collaborated with the client to define a 3 year roadmap to migrate all Lines of Business from a legacy Claims Admin System to Guidewire ClaimsCenter SaaS solution.
- Conducting 50+ workshops across functional, integration, migration and data we worked with stakeholders to centralise all modernisation initiatives.
- Using a scaled, agile development methodology, we developed a solution, which closely aligns with the organisation's structure.
- We developed an integrated project plan for core system implementation with all dependencies and effort for parallel development.
- Delivering the program in increments, designed to deliver completed sets of functionality more frequently for end-to-end system and early business testing.
- Navigating complex compliance requirements along each functional and non-functional story we ensured the customer was fully compliant with both regulatory and organisational needs.
- Leveraging out-of-the-box APIs and Guidewire's cloud assurance capabilities we built a solution for the digital experience of the future.

Results:

- Single governance and accountability across the program for end-to-end solution and delivery.
- Better alignment of organisation's culture for synchronised development in a multi-partner environment.
- Keeping the core functionality of the SaaS product offering from Guidewire close to out-of-the-box; thereby reducing TCO on core solutions.
- Knowledge transfer of developed capabilities to client's team personnel for maintenance and support activities.
- Incremental development and release of functionalities.
- Development of reusable capability APIs, to ease rolling out enhanced user experience capabilities without dependency on core policy systems.

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