

Media Contact: Glen Nelson Tel: +1 312 725 0325 E-mail: glen.nelson@capgemini.com

Capgemini to Support TGI Fridays[™] with IT and Business Process Outsourcing Services

Cloud-based ERP and Services to Help Drive Company's Growth Initiatives

New York, N.Y., May 6, 2015 – <u>Capgemini</u>, one of the world's foremost providers of consulting, technology and outsourcing services, today announced that it has been selected by <u>TGI Fridays</u>TM for an assemble-to-order solution to implement a range of cloud-based financial point solutions and the cloud ERP suite from NetSuite configured to deliver business process outsourcing (BPO) services across its restaurants in the U.S. and internationally. The multi-phase project is anticipated to provide Fridays with a nimble technology and cost effective process environment to support its plans to accelerate the growth and profitability of the brand's restaurant portfolio.

As part of the multi-year agreement, Capgemini will provide Fridays:

- Cloud-based ERP Platform: A cost-effective agile infrastructure, powered by NetSuite, (NYSE: N), a provider of cloud-based financials / ERP and omnichannel commerce software suites, to modernize the company's IT landscape. Fridays will leverage NetSuite OneWorld to run missioncritical finance processes including procure-to-pay, credit-to-cash, record-to-analyze, financial consolidation, multi-currency and financial reporting. Please see a separate release (http://www.netsuite.com/portal/company/pressreleases.shtml) NetSuite issued today for details.
- Application Integration and Managed Services: A comprehensive solution set comprised of application integration and managed services to replace the company's legacy technology infrastructure, and create a new computing environment configured to the global restaurant and franchise business operations with optimized finance and accounting processes.
- Finance and Accounting Services: Finance transformation across Fridays' procure-to-pay, credit-to-cash, and record-to-analyze processes, which represents an instance of Capgemini's cloud-enabled F&A as a stack solution. This solution includes services, processes, applications, and infrastructure that are configured to the standards of Capgemini's Global Enterprise Model to deliver internationally recognized outcomes whilst reducing the total cost of service.

"With all of the exciting work happening at Fridays to further enhance the brand we truly believe that now is the ideal time to also evolve our infrastructure model and are pleased to partner with Capgemini in these efforts," said Tripp Sessions, CIO of TGI Fridays[™]. "Capgemini's reputation in helping businesses accelerate technology transformations make them an ideal provider for us. We're



confident that pursuing this technology optimization initiative will help support our ongoing technology objectives and business strategy."

The new technology optimization initiative and finance transformation will provide the foundation for Fridays to adopt a data-driven approach to streamline business decision-making. By providing realtime insights into operations, these newly implemented solutions will help the company analyze and employ strategies to better address and respond to market trends and customer demands. Furthermore, this fully integrated, simplified IT and business environment is anticipated to lower the costs of doing business for the restaurant chain, enabling the newly available revenue to be applied to growth initiatives.

"This engagement represents the end-to-end transformation work Capgemini is known for within the industry," said Ted Levine, global sector leader, consumer products & retail, Capgemini. "We're delivering a comprehensive technology and business process transformation solution built around a team of domain specialists, cloud applications and managed services to enhance business performance. We look forward to working with Fridays to help them meet and exceed their long-term business objectives."

About TGI Fridays

In 1965, Fridays opened its first location in New York City. Today, there are over 900 restaurants in 60 countries which offer high quality, authentic American food and legendary drinks, served with genuine personal service. Bringing people together to socialize and celebrate the freeing and liberating spirit of "Friday" is the concept's founding premise, from which the brand promise "In Here, It's Always Friday®" was born. For more information, visit www.fridays.com or follow us on Twitter at <u>@TGIFridays</u>.

About Capgemini

With more than 145,000 people in over 40 countries, Capgemini is one of the world's foremost providers of consulting, technology and outsourcing services. The Group reported 2014 global revenues of EUR 10.573 billion (more than \$13 billion USD). Together with its clients, Capgemini creates and delivers business and technology solutions that fit their needs and drive the results they want. A deeply multicultural organization, Capgemini has developed its own way of working, the Collaborative Business ExperienceTM, and draws on Rightshore[®], its worldwide delivery model. Learn more about us at www.capgemini.com.

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