

MOVING TO THE CLOUD AT THE RIGHT PACE

Capgemini helps an energy-technology company begin its SAP S/4HANA journey with a smooth transition

A leading energy technology company is on a mission to redefine the possible in the world of energy. It designs and manufactures innovative technologies and services by combining the power of engineering, data, and science. The business has a tremendous footprint, servicing customers in over 100 countries.

The enterprise wanted to deliver improved outcomes to its partners, but the current SAC ECC platform had extensive customization and inefficiencies, and the company did not want to simply emulate the existing system.

This meant it needed a flexible and scalable infrastructure; a move to SAP S/4HANA would improve operations to help the company succeed with its ambitious goal. It determined that a predominantly greenfield approach would make the transition smoother, marking the beginning of its SAP S/4HANA journey.

Taking a new journey with a trusted partner

The transition started with financials and the smaller codes. This would give the financial team time to get familiar with the system and ensure that the areas with larger financial codes – such as sales, distribution, and manufacturing – could be addressed more smoothly.

It was critical to develop the right processes and solve the pain points that were holding back the business. Working with Capgemini, an established partner, meant there was trust and understanding in moving forward. The timeline was consequently set at 18 to 24 months: enough time to take steps the right way but still allowing for a good pace.

However, the company had recently gone through a series of transformations, which made it hesitant to change. While this fresh start provided a strong motive to transform, it needed to avoid changes that were not linked to tangible outcomes. For example, customizing areas that needed improvement and aligning to the new interfaces and functions could create a system employees would no longer recognize. This made standardization vital.





Unlocking the value of **SAP S/4HANA**

We worked together to examine every request in the system to see how they could be standardized or streamlined. Transactional steps were automated and given a more standard approach, improving reporting for the finance community. The previous system had limited visibility with its customized reports, which only retrieved specific data. With this transition, the community was given free and increased access to data with a full suite of reports at the click of a button.

Users were also fully involved during this process, testing the new implementations before the finance functions went live. This was the moment the community started to see the positive impact of the SAP S/4HANA transition.

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Click to learn how Capgemini can deliver the IT transformation your company needs to generate value and growth.

A seamless transition with **ADMnext**

Capgemini's ADMnext team stepped in to provide support for the company's application managed services – a function that extended across most of the business. The team employed ADMnext for SAP Solutions to SAP DevOps to help the company better capture insight into operations and issues, such as the type and number of open tickets and how long it takes to close them. Leveraging these best practices removed friction and elevated performance.

The combined effort delivered a seamless transition to the cloud. The company now has a modern SAP S/4HANA system with flexible and scalable infrastructure, improved reporting, and greater data visibility and access. The success of this long-term project also strengthened the existing partnership, making it a proven collaboration both parties can count on for mutual benefit for years to come.

With the success of this transformation, the enterprise is now positioned to pursue its mission unhindered and become a disruptive force in the energy sector.

About Capgemini

Capgemini is a global leader in partnering with companies to transform and manage their business by harnessing the power of technology. The Group is guided every day by its purpose of unleashing human energy through technology for an inclusive and sustainable future. It is a responsible and diverse organization of 360,000 team members in more than 50 countries. With its strong 55-year heritage and deep industry expertise, Capgemini is trusted by its clients to address the entire breadth of their business needs, from strategy and design to operations, fueled by the fast evolving and innovative world of cloud, data, AI, connectivity, software, digital engineering, and platforms. The Group reported in 2022 global revenues of €22 billion (about \$23 billion USD at 2022 average rate).

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