

# **R&D ASSESSMENT**

# **VISION & STRATEGY**

# Your Organization:

- A Is in the process of defining our transformation roadmap.
- Has a clear vision for R&D data and modelling though research teams have limited ability to share results.
- Has a clear vision for R&D data and modelling; data activities are coordinated across departments.
- Is driving growth throughout the business through R&D.

# **ORGANIZATIONAL AGILITY**

# Which best describes your organization?

- Our research team is siloed; research is conducted on a project basis and results are often discarded once complete.
- Our organization is struggling to deliver a central capability due to infrastructure project overruns and/or an abundance of PoCs not in production.
- Our digital R&D teams use dedicated platforms to deliver modelling and simulation capabilities across teams and departments.
- Our organization is in a state of continuous iteration and capability expansion to drive further innovation.

# **CONSUMER INSIGHTS**

# Your Insights team:

- A Relies mostly on traditional sources, such as panel tests, for macroscopic predictions.
- Occasionally leverages external data sources, such as social listening, in addition to traditional methods.
- Routinely leverages internal and external data for predictions and have automated some aspects of this process.
- Routinely generates accurate, hyper-personalized predictions based on complex combinations of source data.

# **RAPID RENOVATION**

# Your researchers leverage:

- A 'What they know' to renovate products.
- In-silico modelling on a per project basis to identify candidate formulations and predict outcomes.
- Data and models from across R&D teams to bring renovated products to market faster.
- Advanced modelling and automation at each stage of the development lifecycle to move products rapidly and smoothly through the pipeline.

# **DISRUPTIVE INNOVATION**

# Which best describes your organization?

- A high proportion of products researched do not make it to market.
- In-silico modelling is used as a tool for innovation to explore a wide range of solution space and predict likely product outcomes.
- Consumer insights are plugged directly into in-silico product models to rapidly innovate results.
- New products are delivered to market frequently and often launch with intelligent digital services.

# **DATA & AI PLATFORMS**

# Which best describes your organization?

- A Data is used primarily within research teams, or centrally for reporting.
- 3 Some centralized data platforms exist but are typically not connected or in consistent formats.
- Data and analytics are well connected and collaborative in delivery through organization-wide ontologies and knowledge graphs.
- Capability and advanced use cases are centralized; automation of R&D pipelines across the organization is possible.

**MOSTLY As** 

**MOSTLY Bs** 

**MOSTLY Cs** 

**MOSTLY Ds** 

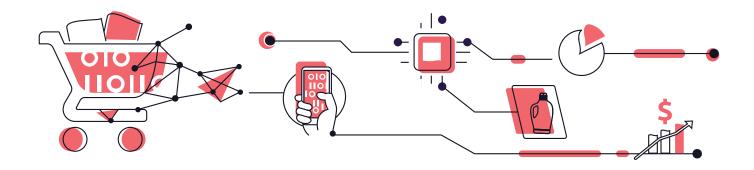
**R&D MODEL** TRADITIONAL R&D DATA ENABLED

**R&D DATA**MASTERS

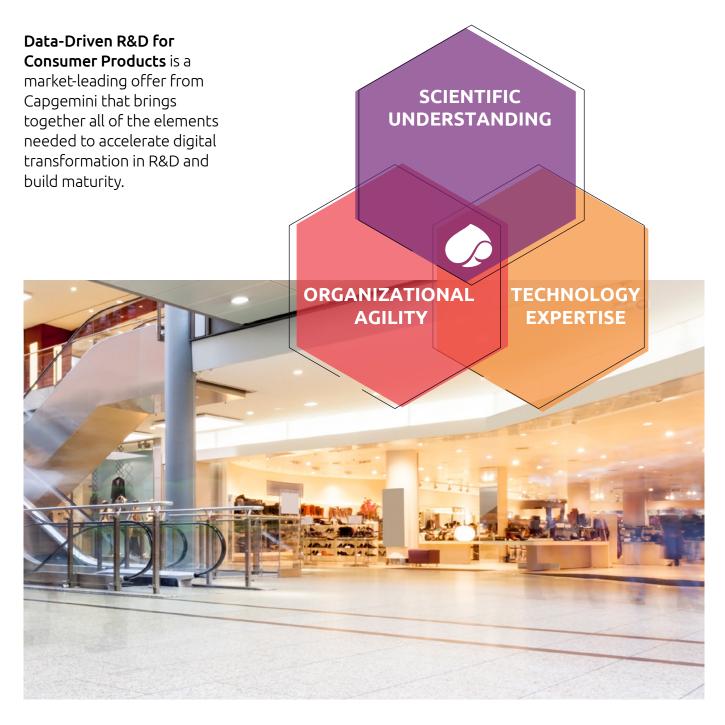
**R&D DATA**DRIVEN

- R&D is nascent or siloed within the organization.
- Team relies on physical experimentation and manual processes.
- Research efforts are disjointed, creating inefficiencies across the function.

- R&D efforts are coordinated but not fully integrated.
- Team does not or cannot leverage digital technology to identify and prioritize high-impact efforts
- Organization must make targeted infrastructure investments in order to build maturity
- R&D efforts are coordinated within the function but not integrated across the enterprise.
- Business must continue to extend and refine the platform to support additional use cases.
- Focus on driving engagement and adoption across R&D.
- Coordinated, integrated and data-driven R&D serves as a growth engine for the business.
- Business continuously expands and scales existing capabilities to address new needs and opportunities.
- R&D optimization has a cascade effect, driving benefits across the value chain.



# WHAT'S NEXT: BUILDING THE DIGITAL MATURITY OF YOUR ORGANIZATION'S R&D CAPABILITY WITH CAPGEMINI'S DATA-DRIVEN R&D FOR CONSUMER PRODUCTS



# DATA-DRIVEN R&D FOR CONSUMER PRODUCTS OFFERS CP ORGANIZATIONS THREE DISTINCT TRACKS BASED ON WHERE THEY ARE IN THEIR CURRENT TRANSFORMATION JOURNEY:









# TRACK 1 JUMP START

### **Build Belief**

- Develop a realistic and achievable vision and roadmap based on your organization's needs.
- Deliver results through selfcontained use cases that demonstrate the value of digital R&D.

# TRACK 2 ADOPT, ACCELERATE & DE-RISK

# **Build Bridges**

- Build capability and drive engagement through platforms and infrastructure investments, as well as the implementation of prioritized use cases.
- Identify high value needs, and develop the platform around each to ensure it is useful and adopted by the researchers.
- Extend and refine the platform as more needs are identified.

# TRACK 3 MATURE & SCALE

### **Build Scale**

- Expand and scale existing capability to address new needs and fill gaps.
- Leverage AI Studio to increase scale and meet the demand for niche skills for one-off projects.
- Develop in-house capabilities by engaging cross-industry expert teams.
- "Spin out" larger work items to allow further infrastructure development and industrialization of R&D processes.

# Track 1: Jump Start

Demonstrate what Data-Driven R&D can do for your organization with a bespoke vision and roadmap based on your organization's unique needs and goals.

# **Next Steps**

- Define a realistic transformation roadmap that balances short-term "quick wins" with long-term maturity
- Implement self-contained use cases that demonstrate the value of digital R&D

# **Key Components**

- Digital R&D Roadmap
- Art of the Possible Workshops
- Proof of Value
- RAPIDE
- 890 Data and Insights Exchange
- People Data Centre, delivered in partnership with Unilever
- Data Science Platforms
- OutPerform

# Track 2: Adopt, Accelerate and De-Risk

Build the capability and drive engagement through platforms and infrastructure investments as well as the implementation of prioritized use cases.

# **Next Steps**

- Identify high-value current and future research needs across research teams
- Iteratively build and extend platforms with new capabilities that meet these needs and deliver value now
- Drive adoption by working closely with research teams throughout the process creating ambassadors that see the value on a daily basis

# **Key Components**

- RAPIDE
- 890 Data and Insights Exchange
- Trusted AI
- Data Science Roadmap
- Intelligent Process Automation
- AI/ML DevOps
- People Data Centre, delivered in partnership with Unilever
- IDEA: Industrialised Data & AI Engineering Acceleration for R&D

# Track 3: Mature & Scale

Expand and mature the R&D capability by developing the breadth and depth of data science skills and intelligent process automation.

# **Next Steps**

- Leverage Capgemini's AI Studio to meet demand for one-off projects while also developing in-house capabilities
- Spin out larger work items to enable further infrastructure development and industrialization of R&D processes
- Work with an on-site partner team to identify and prioritize un-filled data-driven R&D needs
- Tap the global pool of on-demand technology and R&D experts to fill skills gaps and increase scale

# **Key Components**

- Al Studio
- RAPIDE
- 890 Data and Insights Exchange
- Trusted AI
- Intelligent Process Automation
- AI/ML DevOps
- People Data Centre, delivered in partnership with Unilever
- Augmented global talent pool
- Global partnership network



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